

PG&E will be working on the gas pipeline that ruptured in San Bruno over the next week. They will be completing the separation of pipe sections and performing a visual inspection of the line in cooperation with the National Transportation Safety Board (NTSB). In order to inform residents in the local area, PG&E personnel will be walking door-to-door to answer any questions or concerns

PG&E's crews will be in the area assessing the gas valves at their Healy Station (1495 Crestwood Drive) and San Andreas Station, west of Highway 35. This work requires an increase in PG&E trucks, equipment and crews throughout the area for approximately one week, while the assessment and repairs are completed. It is important to note that your gas and electric service will not be affected by this work. However on Monday and Tuesday of next week (Sept. 27-28), there is a slight chance that people in the neighborhood may notice the smell of gas. While gas odors are likely from the work being done, PG&E encourages any customer that smells gas to call **1-800-743-5000**. The odor should quickly dissipate into the atmosphere and will not be harmful.

Crews will be working safely and as quickly as possible to complete the work. Below is a tentative schedule of what PG&E activities that residents in the Glenview Neighborhood could expect to see over the coming week.

THURSDAY-SUNDAY

- The first few days of work involve mostly excavation and shoring work.
- Also, in the first few days, crews will be walking the route of the pipeline and putting painted markers on the ground. This is in order to track equipment that will be checking the pipeline.

MONDAY-TUESDAY

- Crews will be clearing the pipelines.
- Although these pipes have been previously evacuated and drained, there is still the slight possibility that some residual mercaptin – the safe odorant added to natural gas – could escape and be detected in the neighborhood.
- The situation is safe. However, if a resident is still unsure if they have a gas leak, they should use a phone away from the residence and call 911 and PG&E at 1-800-743-5000.
- GSRs are on-site to answer questions of people in the neighborhood. They will also be stationed at John Muir School if any residents need to contact PG&E staff to answer any questions.

WEDNESDAY-THURSDAY

- Crews will be installing and testing a detector tool in the pipeline.
- Crews will be walking the ground above the route and tracking the detector.

FRIDAY

- Begin backfilling excavation at the San Andreas and Healy Substations.